

SIU SOUTHERN ILLINOIS UNIVERSITY

NIGHT SAFETY TRANSIT

CARBONDALE

Frequently Asked Questions

What is Night Safety Transit?

- Night Safety Transit was established as a courtesy service in the spring of 1980 to provide a safe non-threatening means of transportation for eligible students both on and off-campus.
- It is a unit of the Dean of Students office.
- Phone: (618) 453-2212
- Web: nightsafety.siu.edu

Who can ride Night Safety Transit?

- Night Safety Transit services are available to all currently enrolled SIU students who pay student fees.

What are the hours of operation?

- Sunday: 8:00 PM-Midnight
- Monday: 8:00 PM-Midnight
- Tuesday: 8:00 PM-Midnight
- Wednesday: 8:00 PM-Midnight
- Thursday: 8:00 PM-3:00 AM
- Friday: 8:00 PM-3:00 AM
- Saturday: 8:00 PM-3:00 AM
 - We will stop accepting calls after 11:45 PM
- Extended Hours: Thursday – Saturday: 12:00 AM to 3:00 AM, but will stop accepting calls after 2:45 AM.
- Services may be cancelled due to hazardous weather. For further information call the Assistant Dean of Students office at (618) 453-1492 or after hours call the Department of Public Safety at (618) 453-3771.
- We may have shut down due to inclement weather or some other reason. Please go to the SIU Facebook or Twitter pages for information regarding possible closure. Those links are:

Facebook: <https://www.facebook.com/SouthernIllinoisUniversityCarbondale>

Twitter: <http://www.twitter.com/SIUC>

- During Holidays, University Breaks, Night Safety Transit is closed.

Does it cost anything to ride transit?

- No. Night Safety Transit is funded entirely by student fees.

Will transit provide a ride to any location in town?

- No. Rides are provided for students from an off-campus residential address to a campus location and vice versa.
- Night Safety Transit will not provide rides to local businesses. Please do not use business addresses because we will not transport you to businesses.
- Extended Hours:
 - Rides from off-campus residential address to on-campus location
 - Rides from on-campus location to another on-campus location

Are there any exceptions to the location restriction?

- Night Safety Transit does NOT provide rides to local businesses.

What are the boundaries for this service?

- Ridership boundaries are:
 - To the North: Willow Street (by the Southern Illinoisan newspaper)
 - To the South: The Reserves on US 51 South
 - To the West: Tower Road
 - To the East: Giant City Road

Can my children or family ride?

- No. The service is available to eligible students only.

What is the average wait for a ride?

- The average wait for a ride may vary so please be patient with us. The wait time usually is 15 – 25 minutes depending upon weather conditions and the number of incoming calls. Please note, there may be a longer wait depending on how far the driver has to come from one location to another, no-shows, or how many callers have called prior to when the last call was made.

How long will the Night Safety Transit vehicle wait for me if I am not at the designated location?

- Vehicles will wait a maximum of 3 minutes. Three no-shows will result in being banned from the service for the semester.

Does Night Safety Transit operate during semester breaks?

- No. Night Safety Transit does not run during break periods. During Holidays, University Breaks (Fall Break, Thanksgiving Break, Winter Break & Spring Break), Night Safety Transit is closed. Following holidays and/or school breaks, the service will resume operation on the night of the first day of class.

Can I call ahead for a ride?

- No. Vehicles are dispatched in the order in which calls are received.

Are there alternate forms of transportation available if Night Safety Transit does not fit into my schedule?

- Yes.
 - Ace Taxi (618) 549-8294
 - Yellow Cab taxi service (618) 457-8121
 - Jet Taxi (618) 964-4412
 - Carbondale Cab Co (618) 457-8122
 - [Jackson County Mass Transit](#) (618) 549-0304. JCMT is a fee based service. Rides must begin and end in Jackson County.
 - [Saluki Express](#) provides routes throughout the Campus and Carbondale community. <http://studentcenter.siu.edu/services/saluki-express/>. Bus schedules are available at the Information Station or ID office in the Student Center.
 - While classes are in session there is a late night shuttle: Friday & Saturday Late Night Shuttle: 9:30-2:30am
 - Transportation options for students with disabilities, contact [SIU Disability Support Services](#) at (618) 453-5738.

If I have questions or concerns about this service whom do I call?

- For further information call the Assistant Dean of Students Office (4th Floor Student Services Building) office from 8:00 AM to 4:30 PM Monday-Friday at (618) 453-1492 or during evening hours phone Night Safety Transit at (618) 453-2212.

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